

Report Type	Report Number	Report Title	Report Date	Recommendation Number	Status	Recommendation Description	Days Open	Agency Targeted Implementation Date	Status updates from Agency as of 02/14/2024
		OIG	AND CONT	RACTED RECO	MMEND	ATIONS			
Audit	21-11	Government Publishing Office Employees Detailed to Congress	9/17/2021	21-11-03	Open	Establish policies and procedures for the congressional detailee program to include roles and responsibilities and communications with internal and external parties.	1,111	FY 2023	Pending JCP approval
Audit	21-11	Government Publishing Office Employees Detailed to Congress	9/17/2021	21-11-04	Open	Assess and leverage available automated technologies to manage the Congressional Detailee workhours to include, but not limited to, tracking, reconciling, validating, approving, and transmitting hours worked for billing purposes.	1,111	FY 2023	Pending JCP approval
Inspection	22-06	GPO Organizational Transformation Evaluation	5/19/2022	22-06-12	Open	Incorporate business unit-level progress toward execution of strategic plans in an Executive-level monitoring tool, such as the GPO Executive Dashboard.	867	9/30/2023 - Original 3/31/2024 - Revised	Overdue
Inspection	22-07	GPO Privacy Program Inspection	7/29/2022	22-07-02	Open	Develop PIAs for the five untracked PII systems identified: HC Dashboard, APEC ABTC, DC One Card ID, Pentagon Contractors ID Card, and TWIC*.	796	8/31/2023	Overdue
Audit	23-06	Payments to Employees Covered by the Federal Employee Compensation Act	6/5/2023	23-06-02	Open	Develop and implement written standard operating procedures to include but not limited to establishing clear roles and responsibilities for employees who are accountable for the Workers' Compensation Program to: 1. Ensure only eligible claimants receive continuation of pay benefits and any previously provisioned continuation of pay is rescinded when the Federal Employees' Compensation Act claim is formally denied by the Department of Labor. 2. Monitor and track all workers' compensation-related activities recorded in the Government Publishing Office time and attendance system and take timely actions to remedy ineligible activities under Federal Employees' Compensation Act. 3. Standardize processes to provide a consistent approach for conducting and documenting case reviews.	485	9/30/2023 - Original 7/1/2024 - Revised	Overdue
Audit	23-06	Payments to Employees Covered by the Federal Employee Compensation Act	6/5/2023	23-06-03	Open	Review and update Government Publishing Office Directive 665.5B in compliance with Government Publishing Office Directive 001.D.	485	7/31/2023 - Original 6/30/2024 - Revised	Overdue
Inspection	23-07	Environmental Program Inspection	6/21/2023	23-07-01	Open	Develop and implement a hazardous waste training schedule, as well as internal policies and SOPs for supervisors and staff that handle hazardous waste.	469	End of 2nd Quarter 2024	Overdue
Inspection	23-07	Environmental Program Inspection	6/21/2023	23-07-02	Open	Develop and implement end-of-day cleaning procedures that are in alignment with manufacturer specifications, and verify that end-of-day cleaning is performed on all pollution prevention equipment.	469	End of 2nd Quarter 2024	Overdue
Inspection	23-07	Environmental Program Inspection	6/21/2023	23-07-03	Open	Develop and implement written procedures for handling hazardous materials for day-to-day operations that could release hazardous substances.	469	End of 2nd Quarter 2024	Overdue
Inspection	23-08	Top 10 Safety Hazards Program Inspection	9/28/2023	23-08-02	Open	Develop documented guidance to prioritize and address the Top 10 Safety Hazards. This could be a short checklist, or it could be a more extensive standard operating procedure.	370	12/31/2023 - Orignal 10/1/2024 - Revised	On Track
Inspection	23-08	Top 10 Safety Hazards Program Inspection	9/28/2023	23-08-03	Open	Complete a Master Plan to address all of the buildings' needs for the next 10-20 years or more, beyond the current project-specific "Facilities Management Master Plan," and use the Master Plan to prioritize projects.	370	9/30/2024	Overdue
Inspection	24-02	GPO Indoor Air Quality Inspection	2/14/2024	24-02-01	Open	Perform identified needed repairs to chiller #1.	231	3/31/2025	On Track
Inspection	24-02	GPO Indoor Air Quality Inspection	2/14/2024	24-02-02	Open	Fully assess the operational condition of the chiller plant and establish a replacement plan as warranted.	231	3/31/2026	On Track
Inspection	24-02	GPO Indoor Air Quality Inspection	2/14/2024	24-02-03	Open	Develop a plan to address and possibly replace the old and dirty air ducts. If duct replacement is not an option, develop a comprehensive cleaning schedule to address this concern.	231	End of FY 2025	On Track
Inspection	24-02	GPO Indoor Air Quality Inspection	2/14/2024	24-02-04	Open	Update or prepare schematics to reflect the current locations of all ventilation and air cleaning components.	231	11/30/2025	On Track
Inspection	24-02	GPO Indoor Air Quality Inspection	2/14/2024	24-02-05	Open	Develop and implement a comprehensive renovation plan for the ventilation and air cleaning system at the GPO Central Complex in accordance with the pending building utilization plan.	231	TBD - long term.	On Track
Inspection	24-02	GPO Indoor Air Quality Inspection	2/14/2024	24-02-06	Open	Implement a proactive air sampling program in accordance with ASHRAE design limits and a lead testing program in accordance with GPO Directive 670-52A and communicate results as appropriate with Facilities Management.	231	9/30/2024	Overdue



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Audit	24-03	GPO Telework Program	3/15/2024	24-03-01	Open	Take appropriate actions to remedy the salary overpayments to the remaining four identified remote workers.	201	5/30/2024	Overdue
Audit	24-03	GPO Telework Program	3/15/2024	24-03-02	Open	Update the transit benefits agreement form to include the employee's work schedule, including the number of days the employee plans to be in office, and the commuting cost breakdown.	201	12/31/2024	On Track
Audit	24-03	GPO Telework Program	3/15/2024	24-03-03	Open	Direct Agency's program offices that have operational interests in telework activities to coordinate, develop, and implement detailed standard operating procedures to expand on Directive 645.19C.	201	9/30/2024	Overdue
Audit	24-03	GPO Telework Program	3/15/2024	24-03-04	Open	Assess the Human Capital Dashboard's capabilities to streamline and automate new (or changes to) telework agreements based on personnel changes such as a change in supervisor, official or alternate duty station, position, and employee eligibility.	201	9/30/2024	Overdue
Audit	24-03	GPO Telework Program	3/15/2024	24-03-05	Open	Develop processes to ensure employees and supervisors complete mandatory annual training for the telework program as required.	201	9/30/2024	Overdue
Audit	24-03	GPO Telework Program	3/15/2024	24-03-06	Open	Establish telework policies and procedures for employees who did not receive positive annual performance evaluations to include roles and responsibilities and communication plans to GPO employees.	201	9/30/2024	Overdue
Audit	24-03	GPO Telework Program	3/15/2024	24-03-07	Open	Develop and implement policies and detailed standard operating procedures to establish clear roles and responsibilities for employees and supervisors in the Transit Benefits Office. The procedures should also identify how and when tasks are to be accomplished.	201	9/30/2024	Overdue
Audit	24-03	GPO Telework Program	3/15/2024	24-03-08	Open	Develop procedures to maintain a complete and accurate database of employee transit benefits. Assess and leverage opportunities to incorporate automation to improve efficiencies in processes.	201	12/31/2024	On Track
Audit	24-03	GPO Telework Program	3/15/2024	24-03-09	Open	Develop processes to ensure that employees recertify their transit benefits amount annually as required.	201	12/31/2024	On Track
Inspection	24-07	Special Review - Anti Gag Provision	9/12/2024	24-07-01	Open	Amend the GPO Finance Policy Manual to include the anti-gag provision to ensure GPO employees fully understand	20	11/27/2024	On Track
Inspection	24-07	Special Review - Anti Gag Provision	9/12/2024	24-07-03	Open	what protections are afforded them under WPEA	20	11/1/2024	On Track
Inspection	24-07	Special Review - Anti Gag Provision	9/12/2024	24-07-04	Open	Require a WPEA legal review for all future NDAs to ensure anti-gag language is included. Ensure that WPEA compliance is part of the GPO directive review process.	20	11/1/2024	On Track
Audit	24-08	Management of Excess and Obsolete Paper and Secure Documents	9/17/2024	24-08-01	Open		15	11/30/2024	On Track
Audit	24-08	Management of Excess and Obsolete Paper and Secure Documents	9/17/2024	24-08-02	Open	Develop procedures to securely store all defective U.S. passport books until they are destroyed. Obtain Federal Information Security Modernization Act compliance for the passport production database system or work with the Department of State to reassess if the Memorandum of Understanding, section V.C., provisions should be amended.	15	9/30/2025	On Track
Audit	24-08	Management of Excess and Obsolete Paper and Secure Documents	9/17/2024	24-08-03	Open	Ensure designated employees take the Department of State Passport Data Security Awareness course or obtain approval to substitute said training with an equivalent course.	15	2/1/2025	On Track
Inspection	24-09	Plant Operations Metrics Inspection	9/27/2024	24-09-01	Open	Develop and formalize a quality program for Plant Operations that emphasizes a culture of measurement and continuous improvement.	5	12/31/2025	On Track
Inspection	24-09	Plant Operations Metrics Inspection	9/27/2024	24-09-02	Open		5	2/1/2025	On Track
						Assign or hire an expert to lead data collection, analysis, and reporting across all of Plant Operations.			



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	OIG AND CONTRACTED RECOMMENDATIONS											
Inspection	24-09		9/27/2024	24-09-03	Open		5	7/31/2025	On Track			
		Plant Operations Metrics Inspection				Determine if any of the potential metrics highlighted in this report would benefit Plant Operations and its stakeholders, and if so, track and report on those metrics.						
Inspection	24-09		9/27/2024	24-09-04	Open		5	10/30/2025	On Track			
		Plant Operations Metrics Inspection										
						Create new workflow diagrams, with cycle times, for each type of product identified in Title 44.						
Inspection	24-09		9/27/2024	24-09-05	Open		5	3/31/2026	On Track			
		Plant Operations Metrics Inspection										
						Use POMS to replace the manual tracking of information, track complaints and issues, and generate metrics reports.						
				Total Open	37		_					



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	RECOMMENDATIONS CLOSED THIS QUARTER										
Inspection	24-07	Special Review - Anti Gag Provision	9/12/2024	24-07-02		Revise Procurement Instruction PPA 318.1A, Procurement Integrity, dated March 24, 1997 and GPO Directive 825.12A, Proprietary Information and Trade Secrets, dated December 18, 2012 to include the anti-gag language required by 5 U.S.C. §2302(b)(13).	0	9/12/2024			
				Total Closed	1						